



6th February 2020

Informational Notice: DSB PRODUCTION brief FIX disconnect around Thu 07:47:30 UTC February 6th 2020

Audience: DSB PRODUCTION FIX Users

Notification details:

This is an informational notice to our Production FIX users who may have suffered a brief disconnection around Thu 07:47:30 UTC February 6th 2020. Our Production FIX servers encountered a timeout, but this was resolved immediately. The sessions that were disconnected due to the issue reconnected immediately to one of our alternative FIX endpoints.

The DSB is currently investigating the root cause of this issue and will provide further information in due course.

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

